

1. Uninstall EMGworks through the Windows Control Panel.
2. Open the File Explorer and follow the appropriate path below.

If you are uninstalling EMGworks 4.7.1 or a lower version:

**C:\Users\*(your username)*\AppData\Roaming\EW4App\EW4App\4.0.0.0.a.**

If you are uninstalling EMGworks 4.7.2 or a higher version:

**C:\Users\*(your username)*\AppData\Roaming\Delsys, Inc.\EMGworks**

*\*\*Note: The AppData folder may be hidden. To reveal it, type "Folder Options" into the Start menu, go to the View tab, and select "Show hidden files, folders, and drivers."*

3. Copy or cut the BAK and SDF files here to a safe new location, such as your Desktop, then delete all files in this folder directory, leaving the folder empty.
4. Search for Component Services and follow the path below. If you locate the COM+HPF Reader, delete it. If you do not see it, continue to the next step.

**Component Services > Computers > My Computer > COM+ Applications**

5. Type in 'regedit' in the Start menu and follow the path below to delete the Delsys Inc. folder(s).

**HKEY\_CURRENT\_USER > Software**

6. Re-start your computer.
7. Install the appropriate version of EMGworks, then attempt to open EMGworks Acquisition and begin data collection. Everything should be operational at this point. If not, please let us know.
8. To restore your old test configurations, follow the same file path from Step 2.
  - a. Replace the newly created BAK and SDF files with your old ones that you saved.
  - b. If there is not a newly created BAK and SDF file in this location, please let us know.